



## Terms & Conditions:

**This isn't simply "fine print" our lawyers ask us to include.** This information will also prepare you to bring *everything* you'll need to pick up your rental. (We know it seems like a lot to read, but reviewing it now can save you a lot of time later!) Please review before pick up ... because we *really* want you to be happy with your Budget experience. See you soon!

### Optional Coverages

Acceptance of Loss Damage Waiver relieves the renter and authorized additional drivers of financial responsibility if the Budget car is damaged or stolen while under rental contract. Using the vehicle in violation of any of the use restrictions listed on the rental agreement could void LDW and leave the renter fully responsible for any damage to the vehicle.

LDW is not available in all states and certain restrictions may apply in some states. At the time of rental, the customer must initial whether he/she accepts or declines the LDW and/or other optional services. LDW and other optional services must be signed for at the rental counter.

If LDW is not accepted, the customer may be responsible for up to the full fair market value of the car if it is damaged, vandalized or stolen during the rental. The customer may also be responsible for reimbursing Budget for the revenue lost by not being able to use the car while it is being repaired or not recovered due to theft (referred to as Loss Of Use).

### Age Requirements

Budget at this location rents to customers between the ages of 21-24 with a valid credit card and driver's license. At time of rental, we will automatically apply an additional \$27-per-day underage surcharge for these drivers.

Additionally, the following restrictions also will apply for renters between the ages of 21-24: Rentals of luxury cars, mini-vans, 12-passenger vans, specialty cars, full-size SUVs, premium SUVs and Street Fleet vehicles will not be permitted.

### Credit Card Policies

Budget accepts most major credit cards as credit identification at the time of rental. Accepted credit card list: Budget Charge Card, Budget International, American Express, Carte Blanche, Diner's Club, Diner's Club International, Discover, China UnionPay, JCB, MasterCard, Optima, Peterson, Howell and Heather (PHH) and Visa. Some locations may not accept each of the referenced cards. At the time of rental we will request an authorization on your charge card for the total estimated rental charges or \$200. While this hold is in place, the funds will not be available for your use. When the rental is over we will process the reversal but the bank may take time to post it back to the account.

### Debit Card Policies

This location does accept bank debit cards with the MasterCard or Visa logo at the time of rental if you are at least 25 years of age. You will be subject to a credit check to determine creditworthiness.

**At the time of pickup, a debit card cannot be used for the required hold if renting Convertibles or from the Street Fleet selections or for all makes and models identified in the Specialty or Signature Series and for certain other premium vehicles.**

Budget will generally request an authorization hold against your account for the estimated rental charges, but reserves the right in its sole discretion to request extra value based on certain factors as we deem appropriate. **THESE FUNDS WILL NOT BE AVAILABLE FOR YOUR USE.**

Upon returning the vehicle, Budget will process a release of the unused portion of the hold subject to your Bank's procedures. The hold may take up to 2 weeks to be released by your bank.

If you fail to return the vehicle as agreed, Budget will obtain additional authorizations from your account to cover the rental charges.

Budget is not responsible for any returned checks or over-drafts based on this policy.

Positive identification in addition to your driver's license may be required.

In the United States, Debit, Cash or Check cards can be used at the end for payment of rental charges.

**Note:** Prepaid Debit/Gift cards are not acceptable methods of credit identification to pick up a car at any location. One of the above mentioned cards must be presented. Prepaid Debit/Gift cards are accepted at time of return only.

### Driver's License Requirements

At time of rental, driver must present a valid drivers license in the drivers name. All drivers must have a safe driving record. You may be asked to sign a driving record addendum or be subject to a computerized Department of Motor vehicles check. Based upon such search, Budget reserves the right to deny a rental opportunity. Customers with a drivers license in a non-roman alphabet may be asked to present an international drivers license for translation purposes.

### Additional Driver Policy

All additional drivers must be at least 25 years of age. There is no fee for additional drivers in the state of California. The following may drive the car with the renters permission: the renter's employer or fellow employee when

on company business and renting under a corporate account; the renter's spouse or domestic partner; the companion driver of a renter with a disability who has completed the non-licensed renter form; for insurance replacement rentals, company employees or family members who are designated on the insurance policy. All other additional drivers must complete and sign an additional driver form and present valid credit identification. A maximum of two additional drivers may complete a form.

### **Additional Fees**

- Optional services, special equipment and one way fees are subject to tax in certain locations. The tax may not be reflected in the approximate total.  
Frequent Flyer surcharges may be applied at time of rental.  
Extensions or late returns may result in additional charges.

### **Additional Fees and Credit Holds**

Before you drive away in your shiny Budget rental car, we'll need to put a hold on your credit card (or debit card at some locations) for the total estimated rental charges. (Sorry, but a prepaid card is not an acceptable method of credit identification for this hold.) While the hold is in place, the funds will not be available for your use. Once you return the vehicle, we will process a release of the unused portion of the hold subject to your bank's procedures. The hold could take up to 2 weeks to be released by your bank.

If you want to use a credit card for the hold, that amount will be the total estimated rental charges or \$200, whichever is greater.

Upon paying your rental with a Debit Card, Budget will generally request an authorization hold against your account for the estimated charges of the rental but reserves the right in its sole discretion, to request extra value based on certain factors as we deem appropriate. Some exceptions may apply. If you have prepaid for the rental on Budget.com the hold will be 100.00. THESE FUNDS WILL NOT BE AVAILABLE FOR YOUR USE.

You will be subject to a credit check to determine creditworthiness and the rental may be denied based on the results of this check.

If you don't return the vehicle as agreed, we will obtain additional debit hold authorizations from your account to cover the rental charges.

We are not responsible for any returned checks or over-drafts due to our debit hold policy.

A debit, cash, check card or prepaid card can be used for payment of rental charges upon car return.

Your total rental rate is calculated based on the information provided at time of reservation. The rate is based on the exact parameters (location, dates, etc.) of your particular rental -- so changing any of your confirmed reservation parameters could result in a different rates, taxes and fees.

Except for a surcharge for renters under 25 years of age at some locations, your total rental rate is calculated based on the information provided at time of reservation. The rate is based on the exact parameters (location, dates, etc.) of your particular rental -- so changing any of your confirmed reservation parameters could result in a different rates, taxes and fees.

Quoted taxes and fees are subject to change which will affect your final total due at rental return.

Vehicles are rented on a daily (24-hour) basis. There is a 29-minute grace period for returns. After 30 minutes late, a 3/4-day late charge + \$.01 + taxes apply. After 90 minutes late, full-day late charges + taxes apply.

If you reserve any type of vehicle that requires a credit card hold and you no longer require the rental, you must cancel the reservation before the scheduled pick-up time or you will be charged a \$75 U.S. fee (\$50 U.S. for a budget.com paid rental).

The U.S. Government imposes a \$5/day Admin Rate Supplement (GARS/GA) for U.S. Government rentals.

If you selected an Optional Product (coverages, GPS, child safety seat, Roadside SafetyNet, XM Radio, etc.) with your rental:

> Prohibited use of your rental vehicle will void the Roadside SafetyNet Option;

> The Fuel Service Option price is not included in your reservation total. The prevailing market rate for fuel plus associated tax and fees will be charged when you return your car;

> You are responsible for replacement costs if the Optional Product or its components are lost, stolen or damaged;

Products are charged on a daily (24-hour) basis. There is no grace period for returns, so full-day late charges will apply.

If you used a coupon for your reservation:

> Most savings are reflected in your quoted rate. If your rental meets all coupon terms, any additional rate adjustment will be made when you pick up your car;

> For an upgrade, your reserved car will be upgraded at time of rental subject to car availability. This upgrade may not be used in conjunction with any other coupon, promotion or deal.

>The value of your coupon has been deducted from the base rate (time and mileage) charges and is reflected in the approximate total. Paper coupons, however, may not be applied online and should be presented at the counter. Please refer to all coupons for the full terms. Restrictions may apply.

Once you have picked up the car, if you wish to extend the rental return date past your originally scheduled time, you must call 800-824-6287. A service fee of \$10 U.S. will apply and your original per-day rental rate may change. If within 7 hours of your originally scheduled return time you don't call to extend your rental, a \$10/day U.S. late fee will apply.

### **Fuel Policy**

The car must be returned with a full tank of gas or there will be a charge for refueling. If you have refueled please keep your receipt for verification purposes.

Most locations offer a prepaid gas option which you can accept at the rental location.

If the car is driven less than 75 miles there is a \$13.99 refueling fee unless a gas receipt is presented at the time of return.

### **Required Credentials**

At time of pickup, all drivers must present a valid driver's license in their name. For rentals in the U.S., if the driver's license is not U.S.-issued, then the renter must present a valid passport or Canadian enhanced license and a travel itinerary showing proof of return to the resident country.

If the country of residence on the renter's credentials do not match the country indicated on the reservation, the rental rate will change.

In the U.S., you may be asked to sign a driving record addendum or be subject to a computerized Department of Motor Vehicles check. All drivers must have a safe driving record or Budget reserves the right to deny the rental.

At time of pickup, renter must present a valid credit card (or debit card at participating locations) in the renter's name.

A prepaid charge card is not an acceptable credential.

When using some offer codes, you must provide association, corporate, or government credentials to prove eligibility for the special rate/benefit.

Keep your reservation confirmation number because it is necessary for modification, cancellation or refund requests.

Once your scheduled pick-up time passes, reservation changes cannot be made online.

### **Travel Into Other Countries**

**United States:** Vehicles at this location can be driven throughout the continental U.S. with no restrictions. Based on availability, one-way rentals may be allowed to some U.S. cities.

**Canada:** Vehicles may be driven into Canada with no restrictions. The rental counter must be notified at the time of rental that you plan to drive into Canada so we can provide a Canadian Non-Resident Insurance Card (provided at no cost). Based on availability, one-way rentals may be allowed to some Canada cities.

**Mexico:** Corporate account customers are allowed to drive the vehicle into Mexico with certain restrictions. Check with the location for details.

### **e-Tolls**

If you do not pay cash for tolls, you automatically opt into our e-Toll service, pursuant to which you agree to pay us or our toll program administrator, with whom we will share your credit card/debit information, for all tolls incurred during your rental and all related fees, charges and penalties. Under the e-Toll program, once you pass through an electronic toll, you will pay a convenience fee of \$3.95 for each day of the entire rental period, including any days on which e-Toll is not used, up to a maximum of \$16.95 per rental month, plus incurred tolls at the maximum prevailing rates posted by the toll authority. You can avoid the convenience fee and any other charges by paying the toll in cash, using your electronic toll device, or avoiding any cashless toll road or passage. Please be aware of roads that maybe "cashless tolls" and drivers on these roads are not able to pay cash once they have entered these roads. You automatically opt into our e-Toll service program and will be charged \$3.95 for each day of the entire rental period, including any days on which e-Toll is not used, up to a maximum of \$16.75 per rental month, plus incurred tolls at the maximum prevailing rates posted by the toll authority. The charges may take 4-8 weeks after the rental to be billed to your credit card/debit card on file