



## **Avis Ireland Terms and Conditions**

### **Driving Licence**

Customers must have been eligible to hold a valid driver's licence for 8 years of which 2 must be at a full driver's licence qualification.

To rent a People Carrier, customers must have been eligible to hold a valid driver's licence for 10 years of which 2 must be at a full driver's licence qualification.

To rent a Minibus, a 4x4, Executive, Premium or a Luxury Car customers must have been eligible to hold a valid driver's licence for 12 years of which 2 must be at a full driver's licence qualification.

### **UK driving licence**

After 8 June 2015, the UK driving licence will only have 1 part - a plastic, credit card-sized photo card licence. You must bring this the original valid photo card driving licence with you if it is a new style UK licence. Failure to bring a valid photo card driving licence will result in the rental being refused; we may require customers to consent to their licence records being accessed as needed. Expired photo card licences will not be accepted and rental will be refused. All UK customers will need to hold a full and valid licence free from any endorsements excluded in our terms & conditions.

If any driver has any unspent driving convictions for:

- careless, reckless or dangerous driving,
- driving or attempting to drive whilst under the influence of drink or drugs,
- using a vehicle uninsured against third party risks,
- theft or unauthorised taking of a vehicle – or,
- been disqualified (or anything similar) in the last 10 years – or

Or if you have 2 or more unspent convictions for offences not listed above, your rental will be refused.

If you fail to disclose any driving convictions you may be fully liable for any damage to our vehicle or third party vehicle.

### **Age**

Minimum age to drive in Ireland is 25.

For any customers that are aged 75 years and over, we would require the following:

- Confirm that you drive on a regular basis.
- Provide us with a letter from your insurance company to confirm that you have an up to date insurance policy, and have not had any accident in the past 5 years.
- Provide us with a letter from your doctor confirming that you are in good health and fit to drive.
- The Avis rental agent may ask to sit in the car with you to assess your driving.

### **Additional Cover Options**

If you have booked a rate that includes the basic insurance (CDW = collision damage waiver and theft protection), then in the case of an accident you will be liable for the first €1200+VAT or €1800+VAT depending on the car size, for any damage that is caused to your rental car.

You have the option to purchase additional insurance at the desk, which will reduce your excess to €0, with the exception of keys. The rate for this additional insurance is from €18.50 per day including VAT.

If you decide to not take this additional insurance, then we will look for authorisation on the main driver's credit card at the time of the rental, for the value of the amount for which you will be liable. This is to ensure that there are funds available in case of an accident.

Should you book a rate that excludes any insurance and do not take any Avis insurance, we will require a copy of your insurance policy to be shown at the time of rental, and we will also look for authorisation on the main driver's credit card for €3000. There is also a non-refundable €30 admin charge for this service.

Please note that the time for the authorisation to be reversed can vary by bank, and may take up to 10 or 15 days.

For any claims made when using insurance other than Avis, then we will deal with the renter and not with their insurance provider.

### **Payment**

You have the option when booking on-line to pay at time of booking (pre-pay) or pay when collecting the car (pay later).

Avis Ireland does not accept debit cards. The main driver must have a credit card in their own name for all rentals in Ireland. Cash payments are not accepted.

### **Fuel**

There are a number of options in relation to fuel. You can either purchase fuel-up-front, which means that you can return the car empty, or you can fill up the tank yourself prior to returning the car.

If you return the car with less fuel than when you started the rental, then the fuel will be charged to your credit card at the end of the rental.

### **GPS**

You can book your GPS on-line, but you cannot pre-pay for it on-line. It will be charged at the desk. Rates are €15 per day and €75 for a week.

### **Child Seats**

There are two child seat options:

Child Safety Seat - Suitable for Weights 9-18 KGS/20-40 LBS

40.00 EUR per Rental

Child Booster Seat for Children is up to the age of 10

25.00 EUR per Rental

These can be pre-booked and pre-paid on-line.

### **Additional Driver**

The charge for an additional driver is €9.50 including VAT per day. Maximum charge per rental is €59.50.

Terms of rental for an additional driver are the same as the main driver.

### **Changing your Booking**

You can amend your booking at no charge, either through the call centre or on-line. Bear in mind that any changes to the rental may result in a different rate.

### **Cancellations/No Shows**

If you cancel your booking on the same day the reservation is made, no cancellation fee will be applied.

If you cancel your booking up to 3 days prior to collection a cancellation fee of £40 / €50 will apply by way of compensation to AFC.

If you fail to cancel your reservation within 3 days prior to the rental date and time shown in your booking, the full amount of the prepayment will be charged by way of compensation to AFC.

In order to obtain a refund of the amount you have paid for your voucher (where applicable) you must write to the following address requesting the money be refunded.

Avis Ireland  
Customer Service  
Emmet Place  
Cork

To clarify, no refund will be given if:

- a) You do not use any part of your reservation period; or
- b) You change your booking and the charges for the Rental Services are less than the amount you paid for the original booking.

### **Extending your rental**

If you wish to extend your rental while on rent, you should contact the station that you picked the car up from. Their contact details will be on the rental agreement you are given at the start of the rental.

### **Tolls**

It is the renters responsibility to ensure all tolls are paid on the M50 motorway in Dublin. There are 3 options for payment.

Quoting the vehicle registration number:

- Online at [www.eflow.ie](http://www.eflow.ie)
- By telephone using a credit or laser card at Lo Call 1890 50 10 50 or +800 50 10 50 11 (outside Ireland)
- By cash at Payzone branded outlets nationwide

The toll fee for a car/mini bus is €3. Tolls must be paid by 8pm on the day following the journey.

Failure to pay the fee will result in the renter being fined by the NRA (National Roads Authority).

### **Fines**

It is the renter's responsibility to pay any fines directly. Any unpaid fines will be re-charged along with an administration fee of €30.00.

### **One Way Fees**

If a rental is subject to a one-way fee, this will be included in the rate you are quoted.

### **Cross Border Driving**

You may drive in Northern Ireland, but you cannot take the car outside of the island of Ireland.