

Hertz Terms & Conditions

The below T&Cs (including prices and taxes) are provided by Hertz and may change without notice to DriveNow

This quote includes:

- G.S.T.
- Stamp duty,
- Basic insurance cover (LDW) for cars (not specialty cars, 4WD's, 12 seater van, luxury models) with an excess of \$3300 AUD and/or Single Vehicle Accident Damage Excess \$2200 (SVA) - excluding local taxes and surcharges. Excess reduction insurance can be purchased separately upon arrival
- Signified kilometre amount (generally unlimited, see below for extra km charges)
- Vehicle Registration
- One way fees if applicable
- Airport taxes and surcharges if applicable
- All vehicle fees related to the booking, eg. Vehicle drop fees, all recovery fees, premium location fees, corporate location fees wherever applicable.

This quote will *not* include:

- Excess reduction insurance. Please see our [Excess Reduction Guide](#) for further details.
- Child Seats or booster seats (can be purchased after confirmation for \$8.80* per seat, per day)
- Extra kilometer travel (if your rental is limited, the limit can not be extended, and each km will be charged at \$0.30*).
- The age surcharge of \$27.50* per day (excluding taxes), if between the ages of 21 and 25.
- Additional Driver charge of \$3* per driver per day (capped at \$15*)
- GPS \$10.95/day*. GPS are subject to availability and can not be guaranteed.
- Any extras signed up for upon arrival, eg. vehicle snow equipment.
- A Credit card surcharge of 0.8%, applicable to all rentals paid for with a credit card and charged on the total cost of the rental (excluding ACFR, Stamp Duty, Admin Recovery Fee and GST) effective 1 September 2008

*** All extra add-ons will attract additional percentage taxes and surcharges.**

Modifying Booking

Modifying your booking may change the original quoted price. For details on how to modify your booking please click the ['My Booking'](#) tab above.

Drivers License

At time of rental, the renter must present a valid, open driver's license issued from country of residence that has been held for a minimum of one year. Probational or Learner type licenses are not acceptable for renters.

Restrictions

If the license is not in English, then an International Driver's License is also required. (Renters from China can use a China Notarial Certificate (CNC) and is used in place of an International Driving Permit, however their original Chinese license MUST accompany the driver as well as the CNC).

Additional Drivers

Other persons wishing to drive must present their license at any Hertz office, in the presence of the renter any time during the rental. They must sign an "Additional Driver" form to be attached to the Rental Agreement. Additional Driver charge of \$3* per driver per day (capped at \$15*)

Renter's spouse or life partner

The renter's immediate family who reside with him/her, the renter's employer, employees, fellow employees or partners. These people are classified as "Authorised Drivers" and are not required to sign an "Additional Driver" form. (Provided they have a valid driver's license.)

Credit cards

A valid credit card in the renter's name is required for booking, however you may pay with cash when you return the vehicle.* Credit cards must have available credit for the estimated amount of rental charges plus AUD \$220.00 for any incidental charges in order to secure the rental.

At the time of rental, an authorisation is obtained on your charge card based on the estimated rental charges. You must have enough credit on your card to cover all charges.

Acceptable Charge Cards: American Express / Mastercard / Diners Club / Visa / Hertz / Japanese Credit Bureau.

Age

An age surcharge of AUD \$27.50 per day (excluding local surcharges and taxes) applies to those 21-24 years. Group F and 4wd's etc - minimum age is 25.

Hertz Online Reservation Terms and conditions:

This reservation is based on information you have provided Hertz, including information regarding your current geographic location. Hertz reserves the right to

demand proof of what you have told them. In particular, if you have indicated that you are located outside your country of residence, you may, at the time of rental, be required to prove where you were when this reservation was made, through evidence such as an air or rail carrier ticket receipt, a hotel bill or a utility bill addressed to you at the location where you say you were. Failure to provide such substantiation may invalidate the rates you have been quoted, or invalidate the entire reservation. Providing false information to Hertz in connection with this reservation would also breach your rental agreement and could violate the law

Where you can/ cannot drive the vehicle

Please check with rental location for all local driving restrictions. Cars may not be placed on any trains.

Victoria / Tasmania

Cars cannot be driven into or out of Tasmania.

Tasmania

The following roads are prohibited from use:

- (a) On the West Coast, further south than the Arthur River township
- (b) Inland any further south than where the Kanunnah Bridge crosses the Arthur River
- (c) The back roads between Oxford and Copping on the Southeast coast
- (d) The Ben Lomond Road above the bottom of Jacob's Ladder
- (e) The unsealed roads connecting Smithton and Zeehan

Queensland

Fraser Island- Is deemed a full responsibility destination. Fraser Island is only accessible by 4wd.

Northern Qld - Cars

Vehicles can travel around the Atherton Tableland area. Vehicles can cross the Daintree River and travel as far as Cape Tribulation, however cars must stay on the sealed section of these roads.

Vehicles cannot travel to - Chillago

Group V 4wd (Economy)

- - Can be driven as far North as Cooktown.
- - Can be driven as far West as Normanton.
- - Can be driven anywhere South.

Group R 4wd (Full Size) - Travel is restricted to gazetted roads and tracks Australia wide.

Mt Isa

Due to extremely bad road conditions in the Mount Isa region, standard cars are not allowed to travel on unsealed roads.

Standard cars can access 2 mine sites in Mt Isa - Cannington and Earnest Henry. All other mining sites must be accessed by 4wd only.

4wd vehicles are also available for tourist sites which are off sealed roads.

Northern Territory

Certain areas in the Northern Territory are accessible only by 4wd vehicles ie. Palm valley.

Hertz Northern Territory do not allow 4wd vehicles to be taken into - Jim Jim or Twin falls under any circumstances.

Exceptions:

Kings canyon - accessible by car (2wd) using the Lasseter, Luritja highways. All other access to Kings Canyon requires 4wd.

The Meerenie Loop road & the Ernest Giles Hwy are 4wd only.

Litchfield park - there is bitumen access via Batchelor to Litchfield park as far as the main site of Wangi Falls. Customers can visit Litchfield Park using the Batchelor Access in and out. They cannot travel on dirt roads in the Park, however, majority of main sites are now bitumen.

Drivers are responsible for all damage by animals whilst driving at night

Western Australia

Driving restrictions for Kununurra and Broome:

Grps B, C, D, E and V are available for travel within city limits and to travel on the Great Northern Highway

Group R

- Four Wheel Drive Access Only
- The Gibb River Road
- The Tunnel Creek Road
- The Windjana Gorge Road
- The Bungle Bungles
- Cape Leveque Road

South Australia

Kangaroo Island

Vehicles cannot be taken on the ferry to Kangaroo Island

Vehicles rented from Kangaroo Island cannot be driven off the Island

Collision damage waiver (CDW) is included on all rentals subject to an accident damages excess (ADE).

No vehicles are to be driven onto beaches, bush tracks or paddocks fields.

An additional single vehicle accident (SVA) excess applies when rented from Kangaroo Island.

Use of the vehicle

- recklessly, or with deliberate intent to cause injury, loss or damage;
- in Tasmania, unless rented from a location in Tasmania;
- for committing an illegal or unlawful act;
- for racing or undertaking reliability trials or other contests;
- for conveying passengers for hire or reward (unless Hertz consents in writing);
- for hauling any goods that are incorrectly or inappropriately loaded or for the haulage of which the Vehicle was not designed (including any hazardous materials, such as any gases or substances which may form explosive mixtures); or
- for towing a trailer or any other vehicle, unless the Vehicle has a towbar, you have permission from Hertz, and the weight and dimensions of the item being towed do not exceed the specified capacity of the Vehicle.

You will be fully responsible and liable for Damages where the Vehicle is used:

- on any road or other surface which is not sealed other than a road under repair, a short access road to a National or State Park, tourist attraction or holiday accommodation or a road notified to you by Hertz, unless the Vehicle is a four wheel drive; (see Driving Restrictions)
- in any Alpine Resort during the gazetted snow season or in any other area under conditions where a reasonable person would use snow chains, unless SNO is offered to and accepted by you as noted on the Form; (see Alpine Driving)
- on any beach or in any other area exposed to saltwater;
- in any area or under any circumstances (including crossing a waterway) where the Vehicle may or does become partially or totally immersed in water;
- under any circumstances where the Vehicle may or does sustain damage to the body or undercarriage as a result of making contact with a stationary object overhanging or on the road surface (including driving or attempting to drive under, over or around any such object);
- in any other area or region specified to you by Hertz as an area or region in which the Vehicle must not be used.